



DEPARTMENT OF THE NAVY
NAVAL HOSPITAL
SEVILLE

III REPLY REFER TO
1400
Ser 09/100
9 Feb 12

From: [Nominee's Supervisor], Naval Hospital Seville
To: Chair, ACHE Senior-Level Healthcare Executive Award

Subj: NOMINATION FOR SENIOR-LEVEL HEALTHCARE EXECUTIVE AWARD ICO
CAPT JENNY THE KID, MSC, USN

1. Per the 2010 LEAPS Award Committee's call for nominees, I hereby nominate Captain Jenny the Kid, Medical Service Corps (MSC), USN for the Senior-Level Healthcare Executive Award.

2. Captain KID is an outstanding healthcare executive and naval officer with a diverse background of assignments and experience that have contributed to a stellar Medical Service Corps career.

a. Demonstrated continuous excellence as a health executive.

(1) The culmination of Captain Kid's executive medicine tours demonstrate commitment, innovation and leadership; each resulted in outstanding mission accomplishment. As the Director for Administration at U.S. Naval Hospital Seville. Captain Kid led eight administrative departments and mentored seven peer directors in building a high performance team. As a result of her direct leadership contributions, USNH Seville was awarded the MHS Overseas Top Military Treatment Facility (MTF) for Customer Satisfaction among all three services, two years in a row, and the command's Joint Commission survey results led Navy Medicine East for 2008. As Officer in Charge of the Naval Branch Health Clinic at Naval Air Station Jakarta, she executed the FY09-10 business plan, growing enrollment by 16 percent despite a 10 percent deployment rate. During her tenure, NBHC Jakarta remained regional leader in individual medical readiness at 98 percent, and over 85 percent for its seven shore-based tenant commands/squadrons. Dental health reached 60 percent in her first six months and ranged between 60 to 70 percent for three years, leading Navy Medicine East.

(2) From 2008 to 2009, Captain Kid served as Deputy Director for Health Affairs at the Multi-National Security Transition Command-Iraq (MNSTC-I). Conducting over 50 combat missions throughout Iraq, Captain Kid led a team of Army, Navy, and Air Force medical officers and non-commissioned officers in advising and mentoring the Iraqi Ministry of Defense (MoD) Joint Forces Surgeon General Office, and the Ministry of Interior (Moi) Health Directorate. On her watch, significant health service support capabilities were transferred from Coalition to Iraqi control. The first Iraqi MoD Military Hospital at

Subj: NOMINATION FOR SENIOR-LEVEL HEALTHCARE EXECUTIVE AWARD ICO
CAPT JENNY THE KID, MSC, USN

Al Muthana was opened, enabling key inpatient services in the capital city of Baghdad. Medical supply warehouses were expanded in Taji, Kirkush, and Numaniyah, ensuring support for a growing medical logistics system. She directed high-level engagements by senior coalition advisors with the Iraqi MoI, resulting in governance changes that better recognize health services.

(3) As Executive Officer, Naval Hospital Seville, Captain KID continues her legacy of problem-solving with innovation and investing in her people. Throughout their tour, he continues to manage significant turnover of directors by selecting and mentoring future executives, building a highly capable and productive executive leadership board. He led the advancement of the NHS Position Management Committee (PMC), educating stakeholders on the civilian hiring process, implementing command policy on pay negotiations, and enacting those policies through the development and execution of PMC business rules. Her effort enabled NHS to save over \$2.9 million through the execution of the BUMED approved in sourcing plan and laid the groundwork to survive in today's hiring constrained environment.

Due to the command's reputation for data quality and Captain KID's innovative approach to using data to drive decision-making, NHCP hosted two conferences in August 2010 and January 2011 for the Bureau of Medicine and Surgery (BUMED) Deputy Chief and Director, Total Force (M1), Deputy Chief for Healthcare Operations (M3/5), and Deputy Chief for Resource Management/Comptroller (M8). These Partnership Review symposiums were designed to understand the Total Force systems/models under development, and provide valued MTF perspective on their utility and applicability for future roll-out at echelon 4 activities. Captain KID continues to be a champion of data-driven innovation by establishing a weekly Business Operations Meeting "BOM" to develop and review clinic performance metrics to make both strategic and operational business decisions.

b. Development of other professionals, participation in community activities, civilian professional association and ACHE activities.

(1) A recognized healthcare leader, Captain KID is sought after by junior and senior officers as a seasoned mentor and advisor. She has served in the Lewis E. Angelo Professional Symposium (LEAPS) senior leader mentor room for over seven years. As HCA Assistant Specialty Advisor for Europe, she mentored four In-Service Procurement (IPP) candidates: all four were selected and he personally commissioned two of them. As HCA Assistant Specialty Advisor for the Southeast, she conducted 14 interviews and administrative boards for Medical Department officer candidates. Two of the 14 she personally mentored were accepted, and she commissioned one of them. Additionally,

Subj: NOMINATION FOR SENIOR-LEVEL HEALTHCARE EXECUTIVE AWARD ICO
CAPT JENNY THE KID, MSC, USN

she has recruited one senior physician executive for active membership and advancement in the American College of Healthcare Executives (ACHE).

(2) Captain KID served on the LEAPS Committee for five years, culminating during 2003-2004 as Chairman of the 2004 LEAPS Program. He served on the ACHE Regent's Advisory Council for over ten years, and held local ACHE chapter director positions: Membership Director, the First Coast Healthcare Executives in North Florida (1998); and Member-at-Large, Panhandle Local Planning Council (2008)

(3) During her time as RCA Assistant Specialty Advisor for Europe, he organized a European Theater MSC Symposium to provide a low-cost alternative to continuing education. The program afforded ACHE continuing education units and served executives from two military services in the European theater. Highlights of the program included career presentations by MSC detailers from the Bureau of Naval Personnel (BUPERS), professional leadership training by ACHE senior faculty member, Dr. Atcheron of Atcheron Consulting, the MSC Career Planner and Director and Chief of the Medical Service Corps.

(4) During her current tour, Captain KID guest lectured on the topic of Healthcare Executives as Advisors/Mentors in Islamic Countries for the 2010 MSC Career Symposium for the Southern California Medical Service Corps Officers Association. She is a member of the Blue/Green MSC Officers' Association of Seville, and the San Gabriel Organization of Healthcare Leaders, a Southern Italy Chapter of the ACHE.

3. Since receiving the 1994 Early Career Healthcare Executive Regent Award from the North Florida Chapter, Captain KID has expanded her role as a mentor and contributes actively to ACHE activities. She is the ideal recipient of this year's ACHE Senior Healthcare Executive Award.

J. T. HUNT